



The IGA 200% Guarantee is our way of saying you can be confident in the quality of our fresh food – because we are!

200% Guarantee Terms and Conditions

1. The 200% Guarantee program operates in all participating IGA stores in mainland Australia.
2. The 200% Guarantee applies to any product displaying the 200% Guarantee logo on its packaging or on related price point signage, and that is purchased from within the produce, deli, bakery, seafood or meat departments of a participating IGA store.
3. Any IGA 200% Guarantee product must be returned to the store of purchase within 48 hours of purchase (as evidenced by the receipt) to qualify for the IGA 200% Guarantee.
4. The IGA 200% Guarantee applies to the affected product only (or affected items in the case of individual items purchased within a pack or by weight) and must be evidenced by a valid receipt, which must be shown to the Store Manager on duty within 48 hours of purchase.
5. The IGA 200% Guarantee only applies to the purchase of reasonable fresh food quantities for household or domestic use. Commercial quantities are not applicable.
6. Receipts that are damaged, defaced or altered, or have passed the required redemption date of 48 hours from purchase do not qualify for the IGA 200% Guarantee.
7. The IGA 200% Guarantee is only available at participating IGA stores.
8. To complete your application for the IGA 200% Guarantee, you will be requested to produce suitable identification such as a drivers licence or other form of identification that contains your name, address, signature and photograph.
9. The Store Manager on duty at the store of purchase is the final decision maker in relation to any claim or query in connection with the IGA 200% Guarantee and these Terms and Conditions. The decision of the Store Manager on duty is final and no correspondence will be entered into.
10. The Store Manager on duty may replace the product with an alternative product (if any) should the product being returned be out of stock. Again, the decision of the Store Manager on duty is final and no correspondence will be entered into.
11. IGA may change, suspend or terminate the availability or Terms and Conditions of the IGA 200% Guarantee at any time at its complete discretion.